

DRCOG CIVIC ACADEMY · INDIVIDUAL ACTION PLAN

Fixing Our Bus Stops

Repair and upkeep for the bus stops riders depend on

Jonas · November 10, 2026

RIDE THE BUS WITH ME

Stops on my commute are wrecked or neglected

Shelter and seating wrecked by cars

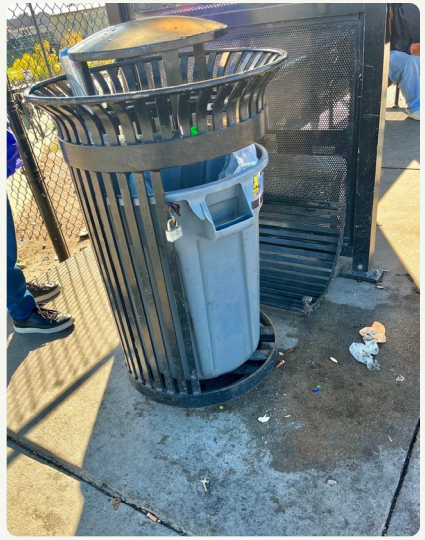


Route 35 · West Yale



Route 30 · South Federal

A busy transfer stop with no regular upkeep



Overflowing trash



Litter and weeds



Discarded items

The cost to riders: stops that are less accessible, less safe, and reinforce the stigma around riding the bus.

IT'S NOT AN EASY JOURNEY

Getting a stop fixed is harder than it should be

STEP 1

Who owns the stop?

RTD maintains only about 300 of 9,700+ stops. The rest fall to cities, counties or private companies.

Best lead I found

The 5-digit stop number, checked against RTD's new bus stop inventory

STEP 2

How to repair?

If RTD owns it

Only a general comment form. The stop request form dates to 2017.

If RTD doesn't

Who is the owner, and how do I reach them?

STEP 3

Who pays?

RTD found $363 million in bus stop needs across the region, but there's no dedicated budget.

Funding depends on who owns the land.

The best tools I found are scattered across sites and hard to follow.

PLOTTING THE ROUTE

I’m asking RTD to follow through on its own plan

First stop: fix my two stops now, including an interim fix on Federal before its 2030 BRT rebuild.

1.4 Bus Stop Accessibility Assessment
Done in June 2026. Use it to prioritize high -use stops.

1.5 Shared Ownership of Stops
Owner list was due May 2026. Publish it for riders.

1.14 Decals to Report Concerns at Stops
QR codes so riders can flag problems on the spot

1.3 Adopt -a-Stop Program
Plan was due June 2026. Keep fixed stops cared for.

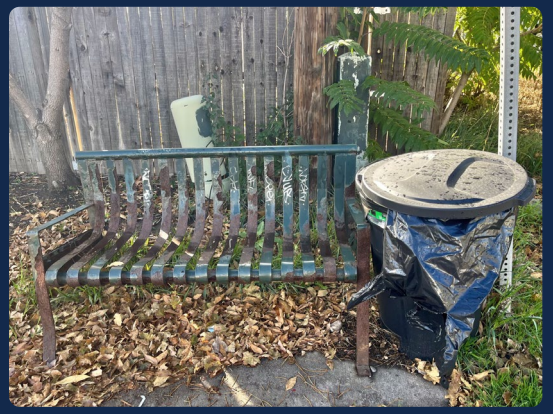
Who I’ll bring it to

- RTD Comment Form
- RTD Board of Directors
- Denver Dept. of Transportation & Infrastructure
- Denver City Council District 2 Rep
- Greater Denver Transit

Source: RTD Customer Experience and Transit Utilization Action Plan, November 2025 – June 2026 (Focus Area 1)

GETTING ON BOARD

Building a guide for every rider



HOW I'LL BUILD IT

I'll adopt a stop first

What I learn improving it becomes **step 4** of the guide.

The guide, built with **Greater Denver Transit**, so any rider can get a stop fixed or adopt one:

1. **Who to contact**
   RTD, the city, or both, depending on who owns the stop
2. **Where to report**
   The right form for the problem, with links
3. **What to include**
   Stop number, location, a photo, and what's broken
4. **How to adopt a stop** · from my adoption
   Signing up, what upkeep involves, and what to expect